

## **Mercy Hospital Volunteer Model Pilot Proposal Draft –**

**Proposal Objectives:** Mercy Hospital will pilot participation in the Portland Time Bank, (PTB) providing Time Bank benefits to 25 existing volunteers, eligibility to be determined by Mercy Hospital. In addition, Mercy can contract with PTB for a pre-determined number of member hours for specific on-going tasks currently unfilled by Mercy volunteers.

### **Objectives:**

- Partner in a meaningful process of benefit to Mercy's volunteers.
- Engage volunteers as community partners through a reciprocity model.
- Improve volunteer retention through a partnership model by offering tangible benefits through the Time Bank network.
- Actively engage Time Bank members in Mercy Hospital's mission
- Tie Mercy hospital to the PTB mission by building a meaningful and mutually beneficial relationship.

### **Proposal Overview:**

#### **Part 1: Mercy Hospital as Time Bank Member:**

Mercy contracts with PTB for a specific number of ongoing tasks that need to be filled by PTB members. PTB creates a pool of members (along with some members of the PTB staff) willing to be pre-screened and trained by Mercy. PTB staff coordinate the filling of these tasks by PTB members for Mercy Hospital. Mercy staff will survey those members and Mercy Hospital staff participating in this pilot at specific junctures.

#### **Part 2: Volunteers as Time Bank Members:**

Eligible volunteers become members of the Portland Time Bank. Volunteers earn a Time Dollar for each hour of time spent volunteering with Mercy Hospital. Time Dollars accrue to the volunteers, who then "spend" time dollars for whatever services they need from those in the Time Bank directory. Mercy staff will survey those volunteers participating in this pilot at specific junctures.

### **Implementation:**

Start Date: October, 2007

**Deliverables:** PTB would administer the pilot, including:

- Processing/Orienting Mercy volunteers as new members
- Coordinating services for Mercy members

Screening/Interviewing interested PTB members for required tasks at Mercy Hospital.  
Orientation to MH needs, policies and procedures  
Guarantee of Coverage

**Project Milestones:** Success for PTB is determined through the number of Mercy volunteers comprehensively engaged and fully participating (minimum - 10 exchanges in 15 months) in Time Banking.

### **Background: PTB Mission/Track Record**

#### **What is the Time Bank?**

The Time Bank is a growing movement that strengthens the vital social networks of family, neighborhood, and community, building social capacity without developing dependency. Based on a cooperative system of reciprocity where members gain by giving as well as receiving, members exchange Time Dollars, where an hour's worth of service earns a Time Dollar, regardless of the service. By engaging in the Time Bank, individual members and organizations invest in creating vibrant, energized communities throughout Maine, the US, and the world.

**Portland Time Bank** serves as the flagship model of Time Banking in the Northeastern United States.

#### **History:**

- PTB grew a successful Neighbor to Neighbor Time Bank in Portland, and operates the Maine Time Bank Training Center and Americorp-Vista Program to new and existing programs in the Northeast Corridor.
- PTB grew from a membership of 90 in 1998, who exchanged 1,540 hours of services to 750 active members who exchanged over 22,000 hours of services in 2006. The market economy value for these exchanges exceeds \$380,000 (using United Way's average volunteer hour \$17.40).
- PTB has hosted and mentored Time Banking start-up groups in the U.S. in New England, New York, Oklahoma, Florida, Indiana, California, Colorado, Pennsylvania and Puerto Rico; and around the world in: England, Scotland, Singapore, Canada, Japan and France.
- PTB staff/board continues to serve a critical role both regionally and nationally. PTB hosted the 1st International Time Banking Congress

in 1997 and currently holds a seat on the board of the national Time Banks organization, Time Banks USA. PTB is considered the premiere creative incubator for new Time Banking initiatives under the Neighbor-to-Neighbor model.

Administrative Fee -	\$4,375.00
(for Coordinating PTB Member services for Mercy)	
Amount Due for Mercy new members for this pilot	\$ 625.00
<b>Total Costs:</b>	<b>\$5,000.00</b>